



# Late Cancellation | No Show Policy

## Physical Therapy Appointments Pilates Private Lessons Massage Therapy

Due to the one-on-one nature of our Physical Therapy appointments, and the limited scheduling of our private Pilates instructors, we ask that you **please give 12 hours notice** for canceling appointments. Cancellations with fewer than 24 hours notice and/or no-shows will be charged as follows:

1st time ..... \$25  
2nd time ..... \$50  
3rd time ..... \$50

## Duet Pilates Sessions

If one person needs to cancel a session, we ask that you discuss with your partner the option of converting the duet session to a private lesson. The single person will then pay for a private lesson at the price point comparable to the Duet Package on file (\$60 for 10 pack, \$65 for 5 pack, and \$70 for pay-as-you-go sessions). If both parties cancel with fewer than **12 hours notice**, the fees are as follows:

1st time ..... \$15 (per person)  
2nd time ..... \$30 (per person)  
3rd time ..... \$30 (per person)

*\*Three no-shows and/or late cancellations may result in the inability to schedule future appointments at Core Fitness and Physical Therapy*

When scheduling your first visit, we will obtain a credit card number to keep on file. You will be notified before you are charged any late cancellations or no-show fees. Thank you for your compliance with this policy.

*Diane Fidler and the Core Fitness and Physical Therapy Staff*

Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_